

Inglewood Business Network One Stops Youth Services Redondo Beach
 Gardena Jobs El Segundo Work Hawthorne

SOUTH BAY ONE-STOP BUSINESS & CAREER CENTERS

Conveniently located at the following addresses to better serve you:

Inglewood - Adult & Youth Services

Serving—Inglewood, Hawthorne, Lawndale, Lennox, El Segundo
 110 South La Brea Avenue, Inglewood, CA 90301
 (310)680-3700 Fax(310) 680-4098 TTY(310) 674-6054

Youth Services

Serving—Inglewood, Hawthorne, Lawndale, El Segundo
 11539 Hawthorne Blvd., Suite 500, Hawthorne, CA 90250
 (310) 970-7701 Fax(310) 970-7712 TTY (310) 978-4883

Beach Cities

Serving—Redondo Bch, Manhattan Bch, Hermosa Bch, Rancho Palos Verdes, Rolling Hills
 320 Knob Hill, Redondo Beach, CA 90277
 (310) 318-0645 Fax (310) 543-1730 TTY (310) 316-9881

Gardena

16801 South Western Avenue, Gardena, CA 90247
 (310) 217-9579 Fax(310)217-6146 TTY (310) 327-3596



South Bay Workforce Investment Board

Annual Report 2005/2006



South Bay Workforce Investment Board

11539 Hawthorne Blvd., Suite 500, Hawthorne, Ca 90250 (310) 970-7700 Fax (310) 970-7711 WWW.SBWIB.ORG



South Bay Workforce Investment Board Partners

Abbott Inc.
Acapulco Travel
Accountemps
Ace Clearwater Enterprise
ACRO Corp.
ACT 1 PERSONNEL
Adecco Inc.
Adelphia Communications
Aerospace Corp.
Aerotek
Aflac
Aguilar Engineering, Inc.
AIL Systems, Inc.
Albertson's
All American Maintenance
Alpha-Net Consulting Group Inc.
American Broadcasting Corporation
American Express
American Protective Services
Amtec Systems Amtrak
Anaheim Hilton Towers
Anaheim Memorial Hospital
AON Risk Service
Apple One Employment Services
ARC
Arcata Association
ASET Corporate Undercover
Atlantic Express
Automobile Club of Southern California
Avibank Mfg. Inc.
Ayres Hotel
BAE Systems
Balley's Total Fitness
Barker Management
Bay Harbor Hospital
Beckman
Beverly Medical Associates Inc.
Blaine & Associates
Body Care Chiropractic Family Center
Boeing North America
Bokam Engineering
Borg -Warner Protective Services
Brek Manufacturing
Brotman Medical Center
California Highway Patrol
California National Guard
Ceycal Inc.
Charles Thomas Construction
Charo Career Center
Chick's Sporting Goods
Chili's Restaurant
City of Brea
City of Costa Mesa
City of El Segundo
City of Fullerton
City of Glendale
City of Hawthorne
City of Hermosa Beach
City of Inglewood
City of Lawndale
City of Lomita
City of Los Angeles
City of Manhattan Beach
City of Redondo Beach
City of San Bernardino
Clarion Hotel LAX
Coca Cola
Collier-Young Agency
Collision Repair Center
Comerica Bank
Commercial Capital Bank
Construction Protective Services
Continental Data Graphic
CORE, Inc.
Corestaff
Corporate Care
Cost Plus World Market
Costco
CR England
Crowne Plaza Redondo Beach
CRST International Inc.
Culver City
Culver Staffing Resources
Cyberlink
D & D Wholesale Distributor
Daniel Freeman Hospital
Daniel's Jewelers
Days Inn
Del Taco
Delta Airlines
Department of Corrections
Department of Rehabilitation
Designed Metal Connections
Diagnostic Products Corp.
Disneyland
Disneyland Resort
Diversified Staffing-Solutions
DPI Paratransit Inc.
Eagle 1
El Camino College
El Camino College BEST
El Dorado Bank
El Pollo Inka
Embassy Suites
Employment Development Department
Enterprise Rent-a-Car
Evergreen Air Center, Inc.
Exxon/Mobil
Express Personnel Service
Farmers Insurance & Financial Services
Fay Tech, Inc.
Federal Aviation Administration
Federal Express
Federal Express Ground
Filenet Corporation
First Bank
Fox Liberty Network
Fox Sports Net
Freeman Alternative Resource Inc.
G2 Secure Staff
Gardena Bowl
Gategourmet
GDE Systems Inc.
Golds Gym Hawthorne
Golds Gym Redondo
Griffin Medical Center
Guard Systems
Haagan Company
Hawthorne Savings FSB
Health Care Partners
Hermosa Beach Chamber of Commerce
Hilton Hotel
Hollywood Beautification
Home Depot
Hometown Buffet
Honda
Inconen
Independent Capital Management
International Rectifier
Irvine Marriott
Jewelers Security Products, Inc.
Jon's Marketplace
Joint Efforts Inc.
Juice It Up
Kaiser Permanente
Kaiser Permanente Vision Service
Kelly Assisted Living Services
Kelly Services
Kentucky Fried Chicken
Kinko's
Krispy Kreme
KSCI LA 18
L.A. County Community & Senior Services
L.A. County Office of Education
L.A. County Sheriff's Department
L.A.P.D.
L3 Communications
Larger Sizes
LAX Hilton Hotel
LAX Marriott Hotel
LAX Taco
Learner's
Linens-N-Things
Litton Enterprise Solutions

South Bay Workforce Investment Board Partners

Long Beach Memorial Medical Center
Long Beach Financial Corporation
Loral Electro-Optical Systems
Los Angeles Community College
Los Angeles County
Los Angeles County Sheriff's Department
Los Angeles Police Department
Los Angeles Southwest College
Lowe's
M & M Printing
M.I.S.I. Company, LTD
Macy's Department Store
Management Recruiters of Burbank
Manhattan Beach Chamber of Commerce
Manpower Technical
Marriott Hotels
Marriott Vacation Club International
Marshalls Department Store
Marshall Electronics, Inc.
Mattel Inc.
Maximum Technology Solutions MDTSC
Mervyns
Metro One
Metric Precision
Michaels Arts & Crafts
Mikana Mfg. Co. Inc.
MISI Corporation
National Staffing
Nordstroms
Normandie Casino
Norrell Services
Nowlin Fences
Northrop Grumman
Northwestern Mutual
Oasis Prime Rib & Seafood
OCA Applied Optics
Office Depot
Olympic Co.
Omni Data & Financial
Onsite Commercial Staffing
Onsite Aviation
Ortel
Pacific Protection Services Inc.
Paramount Picture
Parker-Hannifin
Pasona Pacific, Inc.
Peak Technical Services Inc.
Portofino Hotel and Yacht Club
Pro Staff Personnel
Procter & Gamble Mfg. Co.
Products Engineering
Protocal Inc.
Proud Heritage
Qdoba Mexican Grill
Qualcomm
QuinStar Technology Inc.
Red Lobster
Redondo Beach Chamber of Commerce
Resources Transportation & Distribution
Rite Aid Corporation
RJ Demolition
Ross Dress For Less
Royal Medical Management Inc.
RPS Inc.
RR Donnelly
Saddleback Hospital
Santa Monica College
Sav-on
Schneider National Connection
Schwaab Inc.
Science Applications International Corporation
Sears
Service Performance Corporation, Inc.
Sherwood Management
Shoeteria
Smart & Final
Soicher Marin Art Gallery
Sony Pictures Entertainment
South Bay Ford
Southern California Edison
Spherion
Sports Center Fitness
St. Francis Medical Center
St. Mary's Medical Center
Staples
Starbucks
State Industrial Products
Suburban Medical Center
Supplier Quality Associates Inc.
T.J. Maxx
TAC Entertainment Staffing
Target
Tech / Aid Inc.
Techflex Packaging, LLC
TECHCO / Computer Consulting
Technical Services Operations Inc.
Technical Staff Connection
Tecolocate Research, Inc.
The Aerospace Corporation
The Body Shop
The Boeing Company
The Children's Place
The Destiny Group
The JBEST Group, Inc.
The Limited
The Plumbers Warehouse
The Sea Laboratory
The Ritz-Carlton Hotel
The Walking Company
The Waterfront Hilton Beach Resort
Ticket Master
Time Warner Cable
Top Gun Training
Toshiba Inc.
Trade System International
Tri Staff Group
Triad System International
TRW
TSR Wireless
Tustin Personnel
Ultimate Staffing & Abacus Staffing
Ultra-Lum Inc.
Union Bank of California
Universal Pictures
Universal Protection Service
University of California, Los Angeles
University of So. California
US Coast Guard
USC University Hospital Inc.
VACCO Industries
Valvoline Instant Oil Change
Venturi Staffing Partners
Vertec, Inc.
Volt Services Group
Vought
Waddel & Reed Inc.
Walgreens
Walt Disney Consumer Products
Walt Disney Pictures
Walt Disney Studios
Washington Mutual Bank
Watt Developers, LLC
Watts Health Systems Inc.
Wells & Associates
West Auto Body
Western Door
Western Federal Credit Union
Wesco Companies
WFP Workforce Personnel
Whole Foods Market
Worktek

South Bay One-Stop Business and Career Centers Locations and Staff

South Bay WIB Administration

11539 Hawthorne Blvd., Ste. 500
Hawthorne, CA 90250
310/970-7700
www.sbwib.org

Jan Vogel

Executive Director

Robert Mejia

Employment Services Manager

Catherine Blaylock

Tracey Cannon

James Carradine

Francisco Carrillo

Lonna Certified

Norma Cornejo

Charles Douglas

Kevin Fleming

Tudorita Giulea

Stephen Goetz

David Greene

Tamika Hambrick

Bebe Harrold

John Hashaway

Terri Jackson

Sheryl Lal

David Nelms

Leticia Rhodes

Oscar Robles

Machelle Sanders

Imelda Segura

Maribel Smith

Sidney Smoot

Rosemarie Sweeney

Phillip Turner

Velma Warmack

Karmen White

Timeisha Winfield

Inglewood Location

110 South La Brea
Inglewood, CA 90301
310/680-3700

Barbara Roberts-Hubbard

Operations Manager
(Hawthorne, Inglewood, Lawndale,
Westchester locations)

Rebecca Aguirre

Yvonne Benitez

Alisha Boyd

Renate Burchartz

Sandra Cuellar-Barrera

Charmaine Davis-Springfield

Veronica Gates

Ana Gaxiola

Lisa Goodrich

Daniel M. Hansen

Peggy Harris

Lazaro Inguanzo

Edna Johnson

Ana Le Duff

Shelia Martin

Corey Mc Knight

Terri Owens

Paul Randeria

Tamara Stapleton

Desmond Walker

Sharon Watson

Beach Cities Location

320 Knob Hill
Redondo Beach, CA 90277
310/318-0645

Helen Wong

Manager

Anne Copeland

Maria Frias

Molly Gallinger

Georgeann Griffis

Theano Kavoulakis-Feller

Norma Nino

Mary Sercu

Kimberly Slany

Marty Thomas

Youth Services

11539 Hawthorne Blvd., Suite 500
Hawthorne, CA 90250
310/970-7701

Cyd Spikes

Manager

Robert Chavez

Sonya Cooper

Furaha Golden

LaToya Herman

Gabriela Lopez

Gardena Location

16801 South Western Avenue
Gardena, CA 90247
310/217-9579

Sandra Bourassa

Manager

Beth Ayele

Dora Duran

Maria Ferretti

Lupe Gasca

Maria Sanchez

Lucy Trujillo

Message From the Mayor of Hawthorne



As Mayor of the City of Hawthorne, and Chief Elected Official for the South Bay Workforce Investment Area I am resolved to bring the best to the South Bay area. With that I am proud to have the South Bay Workforce Investment Board operating in the city and serving our local communities.

As the economy has become more diversified, more jobs in target industries will require a more diverse workforce. The challenges facing SBWIB in creating a workforce prepared to meet current and future demand are numerous. SBWIB has met this challenge head on, with programs for businesses and jobseekers geared toward the unemployed, the under-employed, youth, older workers, undereducated, and indigent workers. Their success is based on an unyielding commitment and a dedication to service to the community.

With an increased emphasis placed on services designed to support and retain businesses, the SBWIB has become a valuable asset for the community and priceless resource for employers. This year, the South Bay One Stop and Business Centers assisted many new businesses moving into the community. Through positive recruitment and customized training programs, the One-Stop Centers were able to provide business with a pool of qualified, prescreened and motivated job seekers to interview and hire. This cost saving incentive alone, makes the South Bay Area an attractive place for new businesses and viable location for existing ones. SBWIB realized that an investment in people is an investment in the future.



Mayor Larry Guidi of Hawthorne California, addresses the crowd at one of the many South Bay Workforce Investment Board events hosted in the City of Hawthorne.

I would like to extend proud congratulations to the South Bay Workforce Investment Board and the South Bay One Stop Business and Career Centers' staff for its hard work, commitment, and dedication to the South Bay area.

From the SBWIB Chairperson

It is with great pleasure that I enter into my sixth year of service as Chairman of the South Bay Workforce Investment Board (SBWIB). I am proud to be a part of a workforce investment board that has, once again, surpassed the expectations set for it by the State of California and the United States Department of Labor.



Master of Ceremonies, Wayne Spencer at the 10th Annual Alumni & Awards Breakfast.

Like its counterparts throughout the state, SBWIB has aggressively responded to our changing economy by being a resource to employers and job seekers. An increased emphasis has been placed on services designed to support and retain businesses. SBWIB is committed to continuous improvement in local education and training efforts so that the skills of the workforce match employer needs. By developing and implementing new programs SBWIB is able to realize its vision of a fully integrated workforce investment system that provides the tools necessary to develop a world-class

workforce.

I want to once again congratulate the staff of the SBWIB and the South Bay One Stop Business and Career Centers for a job well done. Congratulations on another year of success!



SBWIB Executive Director Jan Vogel and SBWIB Chairperson Wayne Spencer.

11th Annual Alumni & Awards Breakfast



Mayor of Hawthorne, Larry Guidi addresses the alumni at the Awards Breakfast.

The South Bay Workforce Investment Board hosted its 11th Annual Alumni & Awards Breakfast in recognition of outstanding job training program alumni, employers, and training providers. This year's theme was "**Overcoming Obstacles.**" Jan Vogel, Executive Director of SBWIB provided opening remarks. Congresswoman Maxine Waters praised the work done by SBWIB, its staff, and Jan Vogel in their roles to improve the economic and employment vitality of the South Bay. Hawthorne Mayor, Larry Guidi, also welcomed everyone and congratulated the SBWIB on another successful year. Other dignitaries included Hawthorne Mayor



Congresswoman Maxine Waters

Pro Tem, Pablo Catano, Inglewood Council member Ralph Franklin, Lawndale City Council member Robert Pullin-Miles, and West Basin Water District Directors Don Dear and Ed Little.

Keynote speaker, Francisco J. Uribe, Director of Government and External Affairs at Verizon, and Alumni award recipients Ryan McDonald and Mary Uchiyama spoke movingly of the obstacles they overcame to reach their current level of success. Master of Ceremonies and SBWIB Chairperson, Wayne Spencer, introduced the individuals, employers, and organizations that made a difference by educating, training, and employing thousands of people during the year.



Keynote speaker, Francisco J. Uribe

The SBWIB 'Esther Williams' Award of Excellence was given to Andrew J. Natker Senior Vice-President of Development of the Haagen Company. Andrew Natker and the Haagen company in partnership with the SBWIB have been instrumental in hiring local residents for the Inglewood shopping center "The Village at Century." As Mr. Natker noted, "Many of the national chain stores wanted to do their own recruitment, but when they saw the phenomenal success and cost savings experienced by Chili's restaurant in working with SBWIB, they came on board, achieved their own success, and would like to take a similar approach for other stores across the nation."



Executive Director of the SBWIB, Jan Vogel and Senior Vice-President of Development for the Haagen Company, Andrew J. Natker.

South Bay Workforce Investment Board was awarded over \$2.2 Million to help dislocated workers



The South Bay Workforce Investment Board, Board of Directors.

The South Bay Workforce Investment Board (SBWIB) has been awarded \$2,216,500 to assist over 400 workers. The funding will allow the SBWIB to provide services and training to dislocated workers to transition to a variety of high wage, high demand occupations.

The South Bay Workforce Investment Board Introduced New Customer Service Workshops

Blueprint for Customer Service Success is an innovative, first of its kind program, that was the result of a unique collaboration with a local school district. The South Bay Workforce Investment Board and the South Bay Business Resource Network joined with the Centinela Valley Adult School to develop curriculum and materials for this valuable program to assist local businesses and their employees provide exceptional customer service.



Blueprint for Customer Service Success workshop hosted by the South Bay Workforce Investment Board.

The South Bay Workforce Investment Board Partners with West Basin Water District

The South Bay Workforce Investment Board (SBWIB) received \$25,000 from the West Basin Water District in support of the SBWIB's second year of its Turf Maintenance program. Additional funds were provided through the Department of Labor from SBWIB's successful Bridge to Work Program that Congresswoman Maxine Waters started with SBWIB two years ago. The Turf Maintenance program is an education and training program to meet the growing demand for a skilled and agile workforce in the turf maintenance and landscape industry. SBWIB in partnership with California State Dominguez Hills Extended Education Department and West Basin Municipal Water District combined classroom training with hands-on subsidized work experience to develop apprenticeship level skills.



Students learn about turf maintenance in a training program sponsored by SBWIB, Cal State Dominguez Hills, EDD, and the West Basin Municipal Water District.

Mission Statement

Our mission is to promote a fully integrated workforce investment policy development process, forge partnerships among economic and community development agencies, and strive for continuous improvement to meet job-seeker and employer needs.

Vision Statement

The South Bay Workforce Investment Board envisions a fully integrated workforce investment system, providing the tools necessary to develop a world class workforce.

Return On Investment

Total Economic Return from One-Stop Center, Dislocated Worker and Adult Programs

Program	Economic Return	Investment	Return On Investment	Payback Period
Dislocated Worker	3,791,216	1,592,018	238%	109 days
Adult	3,470,438	1,382,641	251%	104 days
Total	7,261,654	2,974,659	244%	107 days

WIB funded programs provided a return on the Dislocated Workers Program of \$2,199,198. This equates to a return on investment of \$2.38 for every dollar spent.

WIB funded programs provided a return on the Adult Program of \$2,087,797. This equates to a return on investment of \$2.51 for every dollar spent.

Return on investment is determined by the successful training and job placement of unemployed individuals. The taxpaying public receives long-term benefits as confirmed by comparing the cost of training to the amount of money returned to the local economy. Return on Investment is calculated by using the entered employment rate and taxes paid by job training participants to establish the gross economic gain to the community.

South Bay Workforce Investment Board Board of Directors

Wayne Spencer / Chairperson
Trans American Protection

Clark Adams
Clark Adams Windows & Doors

Joe Aro
South Bay Economic Development Partnership

Brian Barklage
Turf Tech Industries

Patricia Bennett
P&J's Unique Bookkeeping & Tax Services

Samuel Bingham
Samuel Bingham Insurance Agency

Sandra Bourassa
South Bay One Stop Business & Career Center, Gardena

Brenda Brent
Department of Rehabilitation

Ken Bryant
Rise & Shine Youth Program

Jean Cordero
Entertaining Friends Catering Service

Joseph Costello
International School of Cosmetology

Lynne Crisafi
Vought Aircraft Industries

Davi Dancy
Employment Development Department (EDD)

Dr. Jack Daniels, III
Los Angeles Southwest College

Fred Davis
SBC-Pacific Bell

Ruthi Davis
Estate of Doris Ballinger Residential Property Mgt.

Denise DiPasquale
Independent Consultant

Dr. Thomas Fallo
El Camino Community College

Larry Franklin
Commercial Capital Bank

Martina Guilfoil
Inglewood Neighborhood Housing

Charles Harkey
Inglewood Tickets

Bob Helfant
HCD, Incorporated

Dr. Lori Hewitt
Lori Smith Hewitt, D.D.S.

Jackie Honoré
LA Job Corps Center

Barbara Hubbard
South Bay One Stop Business & Career Center, Inglewood

Marsha Bryant-Hurt
LA County Department of Public Social Services

Marlisa Johnson
Community Action Board - LA County

Yvette Johnson
Behavioral Health Services/ Pacifica House

Dr. James Lyons, Sr.
California State University, Dominguez Hills

Yvonne Mallory
City of Gardena Economic Development

Rebecca Mendibles
SER - Jobs for Progress, Inc.

Glenn Mitchell
Gardena General Insurance Agency

Richard Navarro
Northrop-Grumman

Ben Nikkar
Delta Carpet Sales

Hamid Pournamdari
City of Hawthorne, Housing Director

Dwight Radcliff
US Vets, Inc.

Michael Rembis
Centinela Freeman HealthSystem

Elyse Rothstein
Industrial Lock & Security

Dr. Pamela Short - Powell
Inglewood Unified School District

Keith Skotnes
United Auto Workers Region 5

Ray Snowden
Snowden Insurance Agency

Joe Terry
All - City Computers

Art Waller
Inglewood Housing Authority

Janice Webb
Citibank

Lloyd Wilkey
The Alternatives to Violence Project

Helen Wong
South Bay One Stop Business & Career Center, Beach Cities

Diana Yegge
Target - Redondo Beach

Susie Yellowhorse-Jensen
Southern California Indian Center, Inc.

Alternates

Dr. John Baker
El Camino Community College

Aja Brown
South Bay Economic Development Partnership

Rita Crosby
LA Southwest College

Pamela Cysner
The Alternatives to Violence Project

Dora Duran
South Bay One Stop Business & Career Centers, Gardena

Dr. Margaret Gordon
California State University at Dominguez Hills

Leige Henderson
Los Angeles Southwest College

Gaston Herrera
LA County Department of Public Social Services

Randi Jacobs
Vought Aircraft Industries

Jim Littrell
Northrop-Grumman

Ivan Mason
US Vets, Inc.

Willa Robinson
Employment Development Department (EDD)

Elizabeth Russell
LA Job Corps Center

Daryn Smith
Department of Rehabilitation

Charmaine Davis-Springfield
South Bay One Stop Business & Career Center, Inglewood

Carole Streckenbach
All-City Computers

Frances Trujillo
SER-Jobs for Progress, Inc.

Elected Officials of the South Bay Workforce Investment Area Consortium

Mayor Hawthorne
Larry Guidi

Mayor Pro Tem
Pablo Catano

Council Members
Ginny Lambert
Louis Velez
Gary Parsons

Mayor El Segundo
Kelly Mc Dowell

Mayor Pro Tem
John Gaines

Council Members
Jim Boulgarides
Eric Busch
Carl Jacobson

Mayor Hermosa Beach
Peter Tucker

Mayor Pro Tem
Sam Edgerton

Council Members
Michael Keegan
J.R. Reviczky

Mayor Lawndale
Harold Hofmann

Mayor Pro Tem
Larry Rudolph

Council Members
Virginia Rhodes
Robert Pullen-Miles
Jim Ramsey

Mayor Redondo Beach
Mike Gin

Council Members
Steve Aspel
Donald I. Szerlip
John Parsons
Chris C. Cagle
Steven Diels

Mayor Gardena
Paul K. Tanaka

Mayor Pro Tem
Steven Bradford

Council Members
Ronald K. Ikejiri
Oscar Medrano Jr.
Rachel C. Johnson

Mayor Manhattan Beach
Mitch Ward

Mayor Pro Tem
Nick Tell

Council Members
Jim Aldinger
Richard Montgomery
Joyce Fahey

Mayor Inglewood
Roosevelt Dorn

Mayor Pro Tem
Curren Price Jr.

Council Members
Judy Dunlap
Eloy Morales, Jr.
Ralph L. Franklin

What People Think of the SBWIB

"The One-Stop assisted us in finding quality applicants for one of our stores located in Inglewood. Our recruiter has personally worked with several other agencies before and believes that the South Bay One Stop is by far one of the best organizations she has worked with, and I highly recommend the One-Stop to anyone without reservations."

- Eunice Min, HR Director for Superior Super Warehouse

"If not for your One-Stop recruitment facilities, we would have had to incur great expense to find something comparable. I found it to be a very professional environment."

- Jorge Saenz, Store Manager for Inglewood Ross Store

"Although we have used the services of various employment organizations, our most recent experience in opening our new location in Inglewood was an exceptional success. Cost is always a consideration with efforts such as this. The cost was zero, yet the service was similar to the services found in other, very costly, organizations."

- Ron Roberts, Recruiter for Daniel's Jeweler

"Personally, it was a great experience for me. I have been with Chili's for 17 years and I have opened 4 different locations. This process was by far the best that I have experienced and I would recommend other companies to do the same. While I was there, everyone showed me their commitment to helping individuals reach their goals. Thank you One-Stop!"

- Steven McKinley, Managing Partner for Chili's Restaurant, Inglewood

"Many of the national chain stores wanted to do their own recruitment, but when they saw the phenomenal success and cost savings experienced by Chili's restaurant in working with the SBWIB, they came on board, achieved their own success, and would like to take a similar approach for other stores across the nation."

- Andrew J. Natker, Senior Vice-President of Development, Haagen Company

Youth Programs

6th Annual Blueprint for Workplace Success Youth Job Fair



Youth job seekers speak with representatives from local businesses at the Youth Job Fair hosted by the SBWIB.

On April 6, 2006, the Hawthorne Memorial Center hosted 50 local employers including Sears, Department of Rehabilitation, Universal Studios, Comcast, Macy's, Fed Ex, HMS Host, Pacific Theaters, Juice-It-Up, SCORE Education, Larger Sizes, Macy's, Daniels Jewelers, and AMC Theaters, and the LAX Marriott Hotel. Chartered buses transported an estimated 600 students from area high schools to the Job Fair.

Fit for Gold Tutoring & Fitness Academy Celebrates It's Fourth Successful Year

Seventy-Five cadets and their families came out to celebrate the Fit for Gold Training & Fitness Academy's fourth successful year. They assisted over 1500 elementary and middle school students throughout the year with homework, exercise, and nutrition. Cadets received gold, silver, or bronze Presidential Challenge Awards in recognition of their commitment and performance. Scholarships of \$500 and \$1000 were also awarded to 4 of the cadets. Hawthorne Mayor Larry Guidi and Gold's Gym President, Steve Tavara, gave special recognition to sponsors of the program.



Fit for Gold Cadets pose for pictures after Graduation with President of Gold's Gym, Steve Tavara and Mayor of Hawthorne, Larry Guidi.

Youth Development Council

Chair

Yvette Johnson
Behavioral Health Services/Pacifica House

Dr. Don Brann
Wiseburn School District

Melvin Brooks
Youth Participant

Ken Bryant
Rise & Shine Youth Program

Don Carrington
Hawthorne School District

Dr. Joseph Condon
Lawndale School District

Lynne Crisafi
Vought Aircraft Industries

Ruthi Davis
Estate of Doris Ballinger Residential Property Mgt.

Dr. Thomas Fallo
El Camino College

Joe Faulkner
L.A. County Probation Dept.

Dr. Margaret Gordon
Cal State Dominguez Hills

Dr. Christine Hoffman
SCROC Superintendent

Jackie Honorè
Los Angeles Job Corps Center

Marlisa Johnson
Community Action Board

Don Harris
Hawthorne Chamber of Commerce

Chief Michael Heffner
Hawthorne Chief of Police

Dr. Bruce McDaniel
Lennox School District

Veldafern McElroy
Parent

Hamid Pournamdari
Housing, City of Hawthorne

Elyse Rothstein
Industrial Lock & Security, Inc.

Vivian Shannon
Education Representative

Dr. Pamela Short-Powell
Inglewood Unified School District

Brenda Tillis
Department of Rehabilitation

Janice Webb
Citibank

Dr. Cheryl White
Centinela Valley Union High School District

Lloyd Wilkey
The Alternatives to Violence Project

Program Year 2005-2006 Achievements

- Served 68,745 people through the One-Stop Business & Career Centers. A total 2,845 people were enrolled in several grants with an entered employment rate of 90% and an average wage at placement of \$16.92 per hour.
- Exceeded 100% on all of the U.S. Department of Labor's performance measures for the program year, with one of the highest success rates of any other local workforce investment area in California.

- The Countywide Subsidized Transitional Employment Program (STEP) met its goal for the year by enrolling over 800 CalWorks eligible participants into paid work experience and/or classroom training. In total, this program has enrolled more than 2,200 participants since its inception in March 2003, with over a 70% job placement rate.

- Completed the fourth successful year of "Fit for Gold": Healthy Mind and Body Youth Fitness Academy, along with the City of Hawthorne and Gold's Gym. This Year, the SBWIB gave three \$500 scholarships along with two \$1000 scholarships to members of the Fit for Gold academy.

- Provided hundreds of South Bay firms with staffing, outplacement, consulting, training and other services valued in the millions of dollars under the South Bay Business Resource Network.

- Sponsored the 6th Annual Blueprint for Workplace Success Job Fair attended by nearly 600 students and over 50 employers.

- Over 975 employees affected by company closures and layoffs throughout the South Bay received assistance through our Rapid Response Services Unit.

- California Workforce Investment Board (State Board) awarded the South Bay WIB a Local Coordination Incentive award of \$30,000. The award is for SBWIB's coordination effort to develop a Business Mentoring Program.

South Bay Business and Career Centers Attain Highest Level Certification

The three South Bay One-Stop Business and Career Centers serving the cities of Hawthorne, Lawndale, El Segundo, Inglewood, Hermosa Beach, Manhattan Beach, Redondo Beach, and Gardena underwent a rigorous on-site certification process during July of 2006. Each center attained the highest level of certification.



Potential employees for numerous job openings train and test their skills at the Inglewood One-Stop Location.

The criteria for certification is based on the Malcolm Baldrige System of Quality and Excellence and are used to evaluate specific areas of performance such as Leadership, Strategic Planning, Process Management, and Business Involvement.

“We are very proud of our One-Stops and staff”, said Jan Vogel, Executive Director of the SBWIB, “Their professionalism and dedication to quality is part of what sets them apart. We are dedicated to serving the needs of our community and area businesses. This level of certification is further proof of our capability.”


The certification attained by SBWIB is valid from July 2006 through June 2008 and is an improvement over the previous period’s high level of attainment.

“What we are proudest of is that we not only provide a high quality service for our community, but that we also have processes in place that help us to continuously improve,” added Wayne Spencer, Chairman of the South Bay Workforce Investment Board.



One-Stop staff and administration responsible for receiving the highest level of certification at the Inglewood location. The Gardena and Redondo Beach One-Stops also achieved the highest level of certification.

Workforce Investment Act Performance Outcomes

 Local Area Name Total Participants Served	Adults	255
	Dislocated Workers	242
	Older Youth	47
	Younger Youth	148
ETA Assigned #6045 South Bay WIB Total Exitters	Adults	176
	Dislocated Workers	133
	Older Youth	27
	Younger Youth	146

		Negotiated Performance Level	Actual Performance Level	Success Rate
Entered Employment Rate	Adults	76.2%	94.8%	124.42%
	Dislocated Workers	79.0%	92.3%	116.85%
	Older Youth	74.1%	92.9%	125.32%
Retention Rate	Adults	76.6%	89.7%	116.90%
	Dislocated Workers	84.0%	88.7%	105.55%
	Older Youth	79.3%	91.7%	115.60%
	Younger Youth	61.2%	100%	163.40%
Earnings Change/ Earnings Replacement in Six Months	Adults	\$3,920	\$6,672	170.20%
	Dislocated Workers	-\$3,000	\$1,898	263.28%
	Older Youth	\$3,538	\$5,331	150.69%
Credential/ Diploma Rate	Adults	56.0%	87.9%	156.93%
	Dislocated Workers	66.0%	84.4%	127.85%
	Older Youth	38.0%	42.9%	112.79%
	Younger Youth	66.0%	72.0%	109.09%
Skill Attainment Rate	Younger Youth	87.1%	95.9%	110.14%

Total participants served are clients entering the program between July 1, 2005, and June 30, 2006. Total exitters include clients leaving the program during the period from April 1, 2005, to March 31, 2006. The cohort for entered employment rates and the employment/credential rates is October 1, 2005 through September 31, 2006. The earnings and retention measures are based on clients leaving the program between April 1, 2005 and March 31, 2006. The skill attainment rate and the diploma or equivalent rate evaluate the performance for clients leaving the Youth Program between April 1, 2005 and March 31, 2006.